

AITY CLOUD SRL

Delivery Terms

Version 1.0 · effective from 15 August 2026 · aity.tech/documents

DENUMIRE / ENTITY	AITY CLOUD SRL
CUI	39458128 (R039458128)
NR. REG. COM.	J2018000824245
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CORRESPONDENȚĂ / CORRESPONDENCE	Str. Heliade Între Vii nr. 35, cod 023382, Sector 2, București, România
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[Romanian version](#) · [Download PDF](#)

The services provided by **AITY CLOUD SRL**, a Romanian limited liability company, with its registered office at SACEL no. 1003, Săcel Village, Săcel Commune, Maramureș County, postal code 437290, Romania, tax ID 39458128 (VAT RO39458128), Trade Register J2018000824245, EUID ROONRC.J2018000824245, subscribed and paid-up share capital RON 5,000, correspondence address Str. Heliade Între Vii no. 35, postal code 023382, Sector 2, Bucharest, Romania, telephone [+40735850896](tel:+40735850896) (Monday-Friday, 09:00-18:00 Romanian time), e-mail office@aity.ro, namely aity Platform and aity Cloud, are **exclusively digital services**: they do not involve delivery of physical goods, and this page describes how and when they are made available. The Romanian and English versions are both official; in case of divergence, the Romanian version prevails.

1. Method of delivery

Delivery takes place through **Provisioning**: making the ordered Service available to the Customer in the Account. The Order is only a request to contract; the contract is concluded when AITY CLOUD SRL confirms acceptance on a durable medium. Provisioning takes place after that confirmation and, for a Consumer who wants supply during the withdrawal period, after the Consumer's express request. Confirmation of the contract is sent before Provisioning.

2. Delivery time

SITUATION	TIME
Card payment (aity Platform subscriptions, aity Cloud Prepaid Credits)	Immediately after confirmation of the contract and payment, generally within a few minutes
aity Cloud resources on a PAYG basis	Immediately , when resources are allocated from the console
Payment by bank transfer (eligible Business Customers)	Within no more than 1 business day after receipt of funds is confirmed, or as specified in the negotiated agreement

Digital services are supplied without undue delay after the contract is concluded unless the parties have agreed another time, under article 4 of Romanian Government Emergency Ordinance (GEO) no. 141/2021. The times in the table are contractual commitments of AITY CLOUD SRL. If Provisioning does not take place within the applicable time, the Consumer may request supply at support@aity.ro and exercise the remedies under article 12 of GEO no. 141/2021.

3. Delivery cost

RON 0 / EUR 0. Because no physical goods are involved, there are no transport, shipping, or installation charges. The price of the Services is the price displayed on the pricing pages at the time of the Order; displayed prices for Consumers include VAT.

4. Applicable documents

Ordering and using the Services are governed by the AITY CLOUD SRL [Terms of Service](#), including the Consumer chapter (article 16).

Version history

VERSION	DATE	CHANGES
1.0	15 August 2026	First published version.